

CHC52015 Diploma of Community Services

CRICOS Code: 093550M

General: This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or the development of new business opportunities.

Entry requirements: Prospective students are required to complete the Pre-Training Interview form, to the satisfaction of ITHEA. You will also need to provide evidence of your English language proficiency. ITHEA will accept the following minimum English language test score:

English language provider test	Minimum test score	Minimum test score where combined with at least 10 weeks ELICOS	Minimum test score where combined with at least 20 weeks ELICOS
International English Language Testing System	5.5	5	4.5
*Test of English as a Foreign Language (TOEFL) paper based	527	500	450
TOEFL internet based test	46	35	32
Cambridge English: Advanced (Certificate in Advanced English)	162	154	147
Pearson Test of English Academic	42	36	30
Occupational English Test	Pass**	N/A	N/A

*The TOEFL paper based test will only be accepted from limited countries

**The Occupational English Test includes a mark between A and E. An A or B is considered a pass.

The test must have been taken no more than two years before you apply for your student visa.

ITHEA may also consider any English Language tests taken in Australia.

Practical placement requirements: To achieve this qualification, the candidate must have completed at least 400 hours of work. This is a requirement of the Australian Community Workers Association (ACWA). Students are required to undertake supervised practical placement in relevant community service delivery setting, involving, for example, direct client work or community education or development. Evidence provided by the supervisor will contribute to assessment of the candidate's ability to work at this level. Students are required to find their own practical placement, however ITHEA will provide assistance and support where needed. Students must have a valid National Police Check and a Working with Children Check prior to attending placement.

Vocational or educational outcomes: Students can go into a range of employment options.

Occupations may include Child Welfare Officer, Residential Care (Child Protection), Social Housing Coordinator, Community Services Case Manager.

Job outlook: Please refer to the Australian Government Job Outlook site for job prospects for a Welfare Support Worker. 60,900 persons were employed as Welfare Support Workers in 2015. Job openings over the next 5 years are expected to be between 25,001 and 50,000.

Source: Department of Employment 2017.

Assessment: Assessment methods allow for the gathering of sufficient quality evidence about the student's performance. Methods used include question and answer, class activities, observation, role plays, case studies and projects.

International Students



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Core Units

Unit Code	Unit Descriptor
CHCCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage work health and safety

Elective Units

Unit Code	Unit Descriptor
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCSL001	Establish and confirm the counselling relationship
CHCCDE011	Implement community development strategies
CHCADV002	Provide advocacy and representation services
CHCAOD004	Assess needs of client with alcohol and other drugs issues
CHCCCS004	Assess co-existing needs
CHCDIS010	Provide person-centered services to people with disability with complex needs
CHCDEV001	Confirm client developmental status

Course duration: 104 weeks full time including holidays and orientation

Enrolment fee: \$250 (non-refundable)

Materials fee: \$300

Course Tuition fee: \$19,400



ACWA

AUSTRALIAN COMMUNITY
WORKERS ASSOCIATION

If you are considering a career in the community services sector you will want to give yourself the best possible start by studying a course that has been approved by the Australian Community Workers Association (ACWA). Our CHC52015 Diploma of Community Services has been granted Accredited Course Status by ACWA.